

ClassG, LLC (ClassG.com) 90-Day MoneyBack Guarantee Refund Request Form

Please provide the **following information so ClassG, LLC can locate your advertisement.**
All information must be completed in order to process your refund request.

Name:

Address:

Phone number:

E-mail address:

Aircraft Serial #, Tail # and description

Listing #

Contact Information Aircraft Information

Terms and Conditions

By signing below, I hereby represent, warrant and affirm, under penalty of perjury, that I have read and satisfied all requirements for a refund under ClassG, LLC's 90-Day Money Back Guarantee Terms (which are set forth on Page 2 of this form). Specifically, I hereby represent, warrant, and affirm, under penalty of perjury, that (a) my advertised aircraft has not been sold or traded in, and continues to be available for sale, (b) the advertised aircraft's title remains in my possession or in the possession of a lienholder on my behalf, and (c) I am not in the business of selling aircraft and have not listed more than 4 aircraft for sale with ClassG in the past year.

Signature: Date:

Refund requests must be postmarked 91 to 104 days after the listing date and **sent via postal mail to: ClassG Attn: Money Back Guarantee, insert address here**

Please indicate payment type by marking the appropriate check box:

Payment Information

Credit Card

Circle Credit Card Type: Master Card Visa Discover American Express

Last 4 Digits of Credit Card Number:

Expiration Date: /

(Note: Do not provide your complete credit card number)

(Format: MM/YYYY)

As described below, Individual Sellers who purchase or upgrade to an FSBO Featured or Premium Listing are eligible for ClassG's 90-Day Money Back Guarantee (the "Guarantee"). Listings that meet all of the following Eligibility/Limitations and Refund Process terms and conditions are eligible for a full refund of the Premium Listing purchase price.

Eligibility/Limitations

To be eligible for the Guarantee, each of the following conditions must be met:

- a)** The listing must be a Listing purchased on the ClassG.com website. The Guarantee only applies to Premium Listings and does not apply to Enhanced and Basic Listings or to any listings that are purchased from one of ClassG's newspaper or other affiliates or partners as part of a print/online bundled package, even if such listings appear on the ClassG web site.
- b)** The Listing must have been on the ClassG web site for 90 consecutive days without interruption following the ad start date. You must activate at least one renewal (at no charge) to accomplish this. If you upgrade to a Premium Listing, the 90 day period commences on the date that the Listing first appears on the ClassG.com site, not the date the original listing went live on the ClassG.com site.
- c)** The advertised aircraft must still be for sale as of the date the refund request is submitted and the aircraft's title must be in your possession or the possession of a lien holder on your behalf. Listings for aircraft that have been sold (as the result of the listing or any other online or offline source) or traded in, or for aircraft that are otherwise no longer available for sale, are not eligible.
- d)** The Premium Listing must have been purchased on or after January 1, 2010. The Guarantee does not apply to Listings purchased prior to this date.
- e)** The Listing must have been purchased by an Individual Seller and not a Dealer. A "**Dealer**" is any individual or entity that is in the business of selling aircraft or who has had 4 or more aircraft for sale on the ClassG web site within the previous 12 months of the listing start date; anyone that does not meet the definition of a Dealer is an "**Individual Seller**".
- f)** The Listing must satisfy all provisions of the FSBO Terms and Conditions available on the ClassG web site.
- g)** Only one Guarantee refund per household per calendar year.

Refund Process

Individual Sellers who meet the Guarantee Eligibility/Limitation requirements may request a refund by following the process described below. Refunds will be granted only if all of the instructions below are followed.

- a)** Refund requests must be sent via postal mail to ClassG, Attn: Money Back Guarantee, **insert address here**. No requests via e-mail, fax or in person will be accepted.
- b)** Refund requests must be postmarked no earlier than 91 days after the listing first appeared on ClassG's web site and no later than 104 days after the date the listing first appeared on ClassG.com.
- c)** Refund request must include a completed and signed copy of the attached Refund Request Form. Incomplete or unsigned

refund request forms will not be accepted.

d) The refund will be credited to the credit card used for the ad purchase.

e) The listing will be removed from ClassG's web site when the refund is issued.

ClassG, LLC shall, in its sole discretion, determine whether all requirements for the Guarantee have been satisfied and may terminate or modify the Guarantee program on a prospective basis at any time. The act of submitting a refund request does not ensure that a refund will be issued.